

Nafeza support for Egyptian Importers

DEinternational Egypt (LLC), the service company of the German-Arab Chamber of Industry and Commerce, offers the following services

Nafeza Account Registration

The company authorizes DEinternational to facilitate the registration process on behalf of the company. Thereby DEinternational

- advises the company on the required set of documents to complete the account registration process,
- receives and verifies the documents in terms of completeness benchmarked against the Nafeza requirements,
- submits the necessary documents to Nafeza and
- follows up on the process until the account activation.*

) Note: The decision making is handled by Nafeza. Nafeza activation process can take up to 30 days.

Technical Support

The company instructs DEinternational to support two months any time upon finalization of the registration process. Thereby DEinternational

- supports general questions due to the day-to-day handling of the Nafeza portal,
- supports individual challenges with view to the handling of the Nafeza portal,
- assists in troubleshooting in close cooperation with Nafeza**.

***) Whereas DEinternational strives for a response time of less than 48 hours, various of such challenges may be solved only in close cooperation with our Nafeza Partner.



Members of the German-Arab Chamber of Industry and Commerce*

- "Account Registration" (one-time up-front administrative fee of EGP 700)
- "Technical Support" (one-time up-front administrative fee of EGP 1,800)
- Feel Good Package "Account Registration" + "Technical Support" (one-time up-front administrative fee of EGP 2,200)

* Provided that membership fees for 2021 have already been paid

Non-Members

- "Account Registration" (one-time up-front administrative fee of EGP 1,400)
- "Technical Support" (one-time up-front administrative fee of EGP 3,600)
- Feel Good Package "Account Registration" + "Technical Support" (one-time up-front administrative fee of EGP 4,400)
- Feel Good Package "Account Registration" + "Technical Support" + Membership (one-time up-front administrative fee of EGP 2,200 + Membership Fees*)

*) Membership Fees 2021 (6 months): EGP 2.400 + EGP 2.000 (Registration) = EGP 4.400

The above administrative fees are subject to 14% VAT.

Data protection

DEinternational will keep the transmitted information and data confidentially and use them only for the purpose of performing the requested service.

We herewith accept the offer for the above checked services

Company Name

Date, Place

Signature of representative

